

QUALITY POLICY

The Company's business activities are:

At Technical Surfaces we can ensure that our client's synthetic sports & playing surfaces are maintained to the highest standard, resulting in improved performance, extended life and increased revenue.

Our aim and commitment is to provide a first class, value for money service and endeavour to develop long-term relationships with our clients.

The Directors and Employees of the Company value our clients and are dedicated to satisfying their needs.

We are committed to a strategy, which bases the development of the business on the pursuit of quality and client satisfaction. This is achieved through the effective and consistent implementation of the company's operational management systems, which reflects our clients and business requirements.

Our documented Quality Management System provides clear standards and guidelines, which are mandatory in all appropriate areas of the company's operation. It is the intent of the Company that the Quality Management System should satisfy.

The Company's goal is to achieve continuous client satisfaction through the delivery of the clients' agreed requirements and the continual improvement of the Company's operations and objectives.

The company's Quality Objectives and this policy shall be reviewed at the Management Review Meeting to establish their suitability and effectiveness to the business and if necessary, be amended accordingly. Company staff are made aware of the Quality Policies and Objectives at staff inductions, training and are displayed on the company notice boards.

Signed:



Dated 06/09/2025

Luke McGeechan Commercial Director of Technical Surfaces Limited

